

To whom it may concern,

I would like to take this opportunity to share with you our experience with the OXY-LIFELINE system. We are a metropolitan medical campus with three hospitals, one of which is the largest women's acute care, birthing, and neonatal critical care facility in the country, an inpatient and out patient rehabilitation center, a full service out patient surgery and radiation treatment center, and 5 other outlying buildings. We are responsible for the care of over 800 beds, 38 QR's, 80+ critical care beds, 22 labor and delivery suites, and over 60 neonatal intensive care beds. As you can see, our supply of oxygen is crucial for the care and well being of our patients and their families.

We were working one day in an underground vault and found that one of the maintenance valves on a 3 inch Oxygen main supply line had a severe leak and was in eminent failure. We immediately called our main bulk oxygen supply company to coordinate two temporary supply trucks to feed our buildings while we could make the repair as per our emergency oxygen supply plan. We were less than pleased with the response we got. The closest truck, which was capable of supporting only half of our facility, was over 1500 miles away and travel time could not be confirmed due to inclement weather. Besides not being readily available, the cost of these rentals was in excess of \$20,000 each.

By this time we were starting to panic when I remembered that a year ago we had purchased the OXY-Lifeline system. Having never deployed this system before, I called Certified Medical, provider of the system, and with their support we were able to determine what we needed to make the repair happen. We were able to use the system we had, along with the same system from one of our sister hospitals, to connect our bulk tank to the emergency oxygen connections at each building affected by the oxygen shut down. We were able to schedule the repair immediately since the system was ready to go and we did not have to wait 4 days for a truck to arrive, be filled, check purity, and take the building load. With the OXY-Lifeline system, and the excellent support from the creators of it, we were able to deploy the feed lines, adapt to the needs of foot and driveway traffic, and were ready to charge in 45 min. This, in my opinion, is outstanding since one of the line runs was 750 feet and the other was 650 feet. Now that we have deployed our system and set our path, I have no doubt that our team could do the same set up, in less than 20 minutes now.

The best part of this system is comfort. Now that we have used the product, experienced its ease of use, and know its true value, I am 100% sure that our campus will be protected in the event of an emergency. The OXY-Lifeline system is not just an oxygen lifeline as the name states; "It is peace of mind, and a true life saver".

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